

## Put Your Name Here

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Chicago, Illinois 60609

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### EDUCATION

**Governors State University**, University Park, Illinois  
**Master of Science Degree in Information Technology**, May 2024

**Sreyas Institute of Engineering and Technology**, Hyderabad, Telangana, India  
**Bachelor of Technology Degree in Mechanical Engineering**, June 2019

### PROJECTS

**Sreyas Institute of Engineering and Technology**, Hyderabad, Telangana, India  
**Mini Project- Solid Rocket Propulsion Systems, Project Leader**, May 2018-July 2018

- Completed internship from ASL DRDO under the guidance of a senior scientist.
- Teamed with four members to study rocket propulsion system for space exploration and satellite.
- Studied Solid Rocket Propulsion Systems which is one of the types in rocket propulsion system.
- Visited the Rocket testing site at DRDO Hyderabad and was recognized for the best topic chosen for the mini project and awarded certification from DRDO.

**Sreyas Institute of Engineering and Technology**, Hyderabad, Telangana, India  
**Major Project, Modelling/Analysis of Electromechanical Components, Project Leader**, January 2019-May 2019

- Completed project from DRDO RCI under the guidance of a senior scientist where the focus of the project was to design the actuator component through the solid works and CAD/CAM software.
- Designed the Actuator component and analyzed the results in Ansys software.
- Upon successful completion of the project received the certification from DRDO.

### PROFESSIONAL EXPERIENCE

**Amazon**, Hyderabad, India, October 2021-August 2022

#### **Account Health Specialist**

- Reached out to professional sellers across marketplaces-North America, European, Indian and Australian marketplaces and provided support on maintaining the set metrics, goals, and policies.
- Assisted sellers with policy violations and allocated time to provide a plan of action to avoid loss of selling privileges.

**Metafin Consulting**, Hyderabad, Telangana, India December 2020-May 2021

#### **U.S. Tax Associate**

- Reached out to US Taxpayers to explain tax synopsis, as a part of the payments team which is crucial to the organization's revenue.
- Assisted Taxpayers in understanding individual pay slip tax deductions.
- Worked within different departments in Organization, such as review teams, customer service team.

### SKILLS

- Efficient in handling and managing data utilizing SPSS
- Microsoft Office Suite
- Proficient in resolving issues on live medium

### TECHNICAL SKILLS

- HTML, CSS, BOOTSTRAP, Front End Development